

# Pet Policy

- **Dogs and cats are welcome in our hotel, upon notice at the time of booking**
- It is allowed to have more than one animal in each room, depending on the room type
- **Small and medium-sized dogs (up to 25kg) are welcome**
- In the common areas of the hotel and in the restaurant area, animals are always allowed on a leash (for dogs) or in a special cage (for cats)
- As a way of safeguarding for other guests and other pets, each pet must travel with a passport (former health booklet). All vaccinations and boosters must be in order
- **The owner has full responsibility for any damage that may be caused by his pet (ex art. 2052 c.c.)**
- The owner must be properly equipped for the well-being of his pet, including travel kennels.
- **It is absolutely forbidden to let the animal on the beds, armchairs, chairs, tables etc...**
- **It is forbidden to use any bed and bath linen for the animal**
- Guests leaving the hotel are required to notify the reception desk if animals are left unattended in the rooms
- The pet must be used to living at home and in a clean regime. If your pets cause excessive mess or any damage, you may be required to pay a supplement
- The pet's behaviour must be managed by the owner so as not to disturb the other guests
- For safety reasons and your pet's comfort, the maid will not clean the room if your pet is left unattended

clubhotel\*\*\*  
*Lago di Tenno*